

Course title	Effective communication strategies
Component code	01-02
Lecturer	Determined later
Lecturer's email address	
Hours	30
ECTS	5
Semester	Winter & Summer
Content	Defining Communication Interpersonal Communications Nonverbal Communications Communication breakdowns Mediations and negotiations Intercultural communication Communication strategies
Selected literature	Holiday, A., Hyde, M. and Kullman, J. (2021). <i>Intercultural communication: An advanced resource book for students</i> . Routledge.  Luciano, M. (2010). <i>Communication strategies: Learning and teaching how to manage oral interaction</i>
Teaching tools/methods	WORKSHOPS AND CONVERSATIONS
Form of examination	Essay